

Non-Discrimination Notice

Aspen Valley Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, and gender identity). Aspen Valley Health does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, and gender identity).

Aspen Valley Health

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, please contact:

Lourdes Coombs

Email: lcoombs@aspensvalleyhealth.org

Office Phone: 970.544.1543

If you believe that Aspen Valley Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, and gender identity), you can file a grievance with:

Steven Knowles, **Civil Rights Coordinator**

401 Castle Creek Road Attn: Compliance Office Aspen, CO 81611

Office: 970.544.1551

Fax: 970.544.7698

Email: sknowles@aspensvalleyhealth.org

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Steven Knowles, **Civil Rights Coordinator**, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at

<https://www.hhs.gov/ocr/complaints/index.html>.

